

**WRITTEN QUESTION TO THE CHIEF MINISTER  
BY DEPUTY G.C.L. BAUDAINS OF ST. CLEMENT  
ANSWER TO BE TABLED ON TUESDAY 15th MAY 2012**

**Question**

Given the Council of Ministers' aim to create a better structured and more efficient public sector, would the Chief Minister describe the mechanisms by which he hopes to achieve this and give an indication of the timescale involved?

**Answer**

The challenge of Public sector reform is one of the most significant issues faced by the government of Jersey in the coming decade. It will provide an opportunity for a fundamental reappraisal of how public services are provided to our citizens in a manner which is both cost effective and focussed on service outcomes and delivery.

It is in the early stages but the approach is to concentrate on Service redesign, Cultural change and Workforce modernisation.

If this programme, which involves large numbers of people and significant changes, is to be successful, it must be supported by strong leadership, adequate resources (in terms of people and funding) and appropriate scheduling.

Such a significant programme of reform will take time to ensure it is both enduring and sustainable. Hence, it is anticipated that the changes will occur during the next six years in such a way that allows the change to be embedded without disruption to the services the public expect.